GDPR
POLICY

Date : 08th December 2024
Rev: 01/2024

1. Document Control

1.1 Identification

- Document type: Policy
- Version: 1.0
- Date of Issue: 8 DEC 2024
- Identifier: Khaleej vACC GDPR Policy

1.2 Revision History

Version	Date	Description	Author
1.0	8 DEC 2024	Initial Release	Rashid Raikhy

2. Purpose

This policy outlines how Khaleej vACC manages and protects the personal information of its members. It defines the data collection methods, the types of data collected, and how such information is handled, following VATMENA, VATSIM and GDPR policies.

3. Scope

This privacy policy applies to all members of Khaleej vACC, both residents and visitors, who have registered for our services using a valid VATSIM CID number.

4. Overview of Data Privacy

4.1 User Data

To access Khaleej vACC services, members must join with their name as registered on the VATSIM network. The users will provide personal details such as their name and email address. This information is only used for identification, communication, and operational purposes within the vACC and is kept confidential.

4.2 Data Collection and Use

Khaleej vACC collects data necessary for its operations, including but not limited to:

- Personal Data: Full name, VATSIM ID, Email address, and VATSIM controller/pilot ratings.
- Training Data: Information about control sessions, training records, support requests, and other network activity.
- Usage Information: Connection data, location (country only), and IP addresses.

The data collected is primarily used for the following purposes:

- Administering services
- Managing controller rosters
- Providing training
- Supporting users
- Ensuring compliance with VATMENA and VATSIM rules

4.3 Aggregated Data and Statistics

Khaleej vACC may collect statistical data such as session times, flight plans, and callsigns as part of regular network operations. This data is made publicly available on the VATSIM network for transparency and operational tracking.

4.4 Cookies and Log Files

Cookies may be used to improve user experience and track site usage. We may collect log data such as IP addresses to monitor activity for security and administrative purposes. Some third-party services integrated into our platform may also use cookies, which Khaleej vACC does not control.

4.5 Data Sharing and Disclosure

Khaleej vACC may share aggregated demographic data with third parties for analysis, but no personal information will be shared unless required by law. Information may also be shared with VATMENA and VATSIM staff for operational purposes, such as:

- Training and session data for support or transfers
- Disciplinary history if required for investigation

During sponsored events or giveaways, limited personal data may be shared with event sponsors, solely for prize distribution purposes.

4.6   Links to Third-Party Websites

Our services may contain links to external sites, which are not governed by this privacy policy. We encourage users to review the privacy policies of these third-party sites before sharing any personal information.

4.7   Mandatory Subscription to Notifications (NOTAM)

All Khaleej vACC members are automatically subscribed to receive NOTAMs (Notice to Airmen) and other critical operational updates via email.

4.8   Optional Participation in Surveys, Contests, and Marketing

Khaleej vACC and VATMENA may invite members to participate in voluntary surveys, contests, or promotional events. Participation is optional, and members can choose whether to engage in these activities.

4.9   Security and Protection Measures

We take appropriate technical and administrative measures to safeguard users' personal information. However, Khaleej vACC cannot guarantee absolute security, and users should participate at their own risk.

4.10 Age Restrictions

Users must be at least 13 years old to register with Khaleej vACC. Any user found to be under the age of 13 will have their account terminated in accordance with VATSIM's Safeguarding Minors Policy.

5.   Legal Acknowledgements and Obligations

5.1   Data Requests from Authorities

In certain circumstances, we may be legally required to share personal data with authorized bodies for legal investigations.

5.2   Right to Access and Rectify Data

Members have the right to request access to their personal data and corrections if the data is inaccurate. Such requests can be submitted by contacting Khaleej vACC's management team. Verification of the request will be required.

5.3   Opting Out and Discontinuation of Service

Members wishing to opt out of data collection or processing by Khaleej vACC should contact us directly. Please note that opting out will result in the termination of services, and the member will lose active controller status within Khaleej vACC.

For any inquiries or concerns regarding this privacy policy, please contact Khaleej vACC at:
Email: privacy@khaleejvacc.net